

Important Consumer Alert!

If you or a family member needs someone to help with in-home care services, please make sure you are an informed consumer. We've developed this chart to help you compare information.

Issue	Hiring a private individual or registry*	Hiring Interim HealthCare	Provider A	Provider B
Services	You are responsible for knowing what services are needed.	We conduct an in-home evaluation to identify needed services.		
Scheduling	You are responsible for calling the caregiver and aren't protected against no-shows.	We are responsible for all scheduling, including changes or temporary replacements.		
Supervision	You are the boss and are responsible for managing performance and discipline.	Our employees are trained and supervised by us.		
Background	You are responsible for criminal background checks and drug screening.	Our employees are background checked and drug screened prior to hire.		
Taxes	You are responsible for withholding taxes and social security, filing appropriate reports and paying employee taxes in a timely manner. This includes State and Federal unemployment compensation taxes. Penalties are severe and could result in large fines.	Our Care Professionals are our employees, which means we handle all employer taxes and reporting.		
Malpractice	You are responsible if your employee does something wrong and injures the person receiving services.	We carry professional liability insurance and maintain responsibility as the employer.		
Employee Injuries	You are responsible if there is an injury in your home. This could result in medical bills or even a major lawsuit.	Our employees are insured and covered by worker's compensation as required by law.		
Theft	You are responsible if an employee steals while on the job.	Our employees are bonded and insured.		



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* Some registries may offer payroll services, scheduling, limited screening and match caregivers with clients, but there is no employer-employee relationship.