

FOR IMMEDIATE RELEASE

August 27, 2026

Interim Healthcare of Charleston Earns 2025 SHPBEST Patient Experience Award

Lowcountry home health agency ranks among the top 20% of eligible SHP clients nationwide

Media Contact

Interim HealthCare of Charleston | (866) 902-3189 | interimhealthcare.com/location/north-charleston-sc

NORTH CHARLESTON, S.C. - Interim Healthcare of Charleston has been recognized by Strategic Healthcare Programs (SHP) as a 2025 SHPBEST(TM) "Superior Performer" for achieving an overall patient experience score that ranked in the top 20% of all eligible SHP clients for the 2025 calendar year.

The annual SHPBEST(TM) award program was created to acknowledge home health agencies that consistently provide high quality service to their patients. The 2025 award recipients were determined by reviewing and ranking the overall experience score for more than 3,200 home health providers. With the largest HHCAHPS benchmark in the nation, SHP is in a unique position to identify and recognize organizations that have made patient experience a priority and have been rewarded for their efforts with high marks on the HHCAHPS survey.

"Providing excellent patient care takes relentless effort, and our SHPBEST award winners embody that every year. This program lets us recognize the organizations that never settle, that keep improving the patient and caregiver experience even when they're already performing at a high level. That kind of commitment deserves to be celebrated," said Jason Ballet, President of SHP.

The recognition is based on feedback from patients about their experience with home health care, including whether they would recommend the agency to friends or family. For Interim Healthcare of Charleston, the award reflects the work of clinicians and support teams who focus on clear communication, patient education, safe recovery at home and care tailored to each person's needs.

"This recognition is especially meaningful because it comes from the patients and families who trusted us with their care," said Ashlee Pittman, DPT, PT, CEO of Interim HealthCare of Charleston. "Their feedback - including whether they would recommend us to a friend or family member - is one of the greatest measures of the experience we provide. We are deeply grateful to our patients and proud of the team members who help each person feel safe, supported and heard."

Locally owned and operated, Interim Healthcare of Charleston has served the Lowcountry for more than 20 years. The organization provides home health, hospice, personal care at home and medical staffing services across Charleston, Berkeley and Dorchester counties. Its home health team includes skilled nurses, physical therapists, occupational therapists, speech-language pathologists, medical social workers and home health aides who support patients as they recover, regain independence and manage health needs at home.

Read more about the SHPBEST awards program, including methodology and award recipient lists, at shpdata.com/home-health/shpbest-hhcahps

About Interim HealthCare of Charleston

Interim HealthCare of Charleston is a locally owned and operated provider serving patients and families throughout the Lowcountry. For more than 20 years, the organization has delivered personalized care through home health, hospice, personal care and support services, and medical staffing. Its mission is to serve the community through a full continuum of healthcare services grounded in clinical excellence, compassion and highly individualized care plans. Interim Healthcare of Charleston is located at 3820 Faber Place Drive, Suite 200, North Charleston, South Carolina. For more information, call (866) 902-3189 or visit interimhealthcare.com/location/north-charleston-sc.

About Strategic Healthcare Programs (SHP)

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, and ACOs to better coordinate quality care and improve patient outcomes. Since 1996, SHP has helped more than 7,000 organizations nationwide raise the bar for healthcare performance.

###